



WARRANTY / RMA POLICY

1. Warranty qualification criteria:

- A.** Pump must be registered, with purchase receipt, within 30 days of purchase.
- B.** Registration must be complete.
- C.** Must be purchased through an Authorized or ViP Dealer.
- D.** Must be original owner on original vehicle, as verified by match of last six digits of vehicle VIN number associated with corresponding FASS serial number.

2. If pump qualifies for warranty and customer has a claim:

- A.** To qualify for the Extended Warranty, we must have received a copy of your receipt (untampered with or fabricated in any way) verifying purchase through an Authorized or ViP Dealer within 30 days of purchase.
Both the product registration and receipt must be approved. We have the right to deny any warranty believed to be false, altered or purchased through an unauthorized/ terminated dealer.
- B.** If product registration and receipt is not received within 30 days of end user's purchase date, there is a 1 YEAR manufacturer's warranty from manufactured date.

C. If warranty work is needed, please call FASS with the serial number of your pump to verify if registration was completed properly. If your pump is under warranty, you will be issued an RMA (Return Merchandise Authorization) number to have the pump sent in for Repair and Return (R & R). Any FASS product damaged due to poor installation (example: DRP being hit by moving suspension components) would not be covered under warranty.

1. FASS is not responsible for labor cost, tow bills or damage that may have been caused by a suspected failed FASS product and/ or improper installation.

2. It is the customer's responsibility to ship any warranty claims to FASS at their expense. FASS will cover all UPS ground charges (within the continental United States) to ship back to customer. Any expedited shipping charges are the customer's responsibility.

D. If units are sent in without an RMA number, a charge of \$25.00 will be invoiced, even if pump is under warranty.

E. NO PERSONAL DELIVERIES!

F. If any unit should come in and test within specifications, regardless of warranty or no warranty, the customer will be charged a \$25-\$35 bench fee.

3. FASS warranty does not cover:

- A.** FASS warranty does not cover wear on fuel line, wire harness or fittings, etc.
- B.** FASS pumps are gerotor pumps and any FASS fuel pump with a seized gerotor due to lack of filtration will not be covered under warranty and will be the customer's responsibility to pay for any repair or replacement of parts. Customer should use approved filters.
- C.** FASS does not cover improper installation or improper application of a FASS product.
- D.** Fatty acid build-up on the gerotor of the FASS pump due to improper washing and filtration of veggie fuel will cause motor to over amp and prematurely wear out. This is not covered under FASS warranty.

**Warranty Assistance:
Monday-Friday,
7AM - 7PM CST,
except holidays.**